

CONFIGURATION GUIDE WHITELIST

Eve Single & Eve Double



Table of Contents

1	Required data& Information	3
2	Connection between configuration software&station(s).....	3
3	Basic settings.....	9
3.1	Enable RFID authorization.....	10
3.2	Online/offline behavior.....	10
3.3	Add charging card to whitelist.....	11

1 Required data & information

You should have the following information and data ready for configuration

- a) ACE Service Installer (point 3)
 - **Login** : Post
 - **Password** : prEze8
- b) Wallbox access data (was shipped and packaged together with the wallbox)

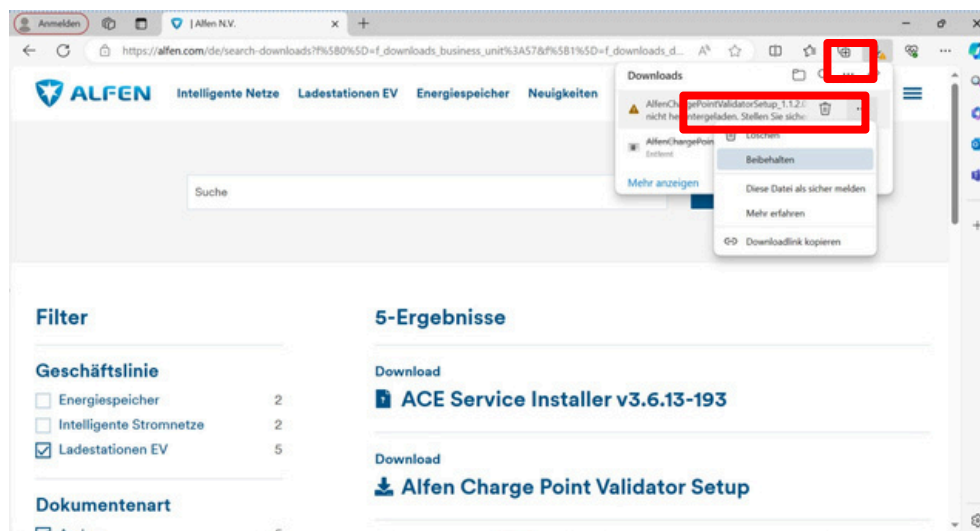
2 Connection between configuration software & charging station(s)

- a) Download and installation

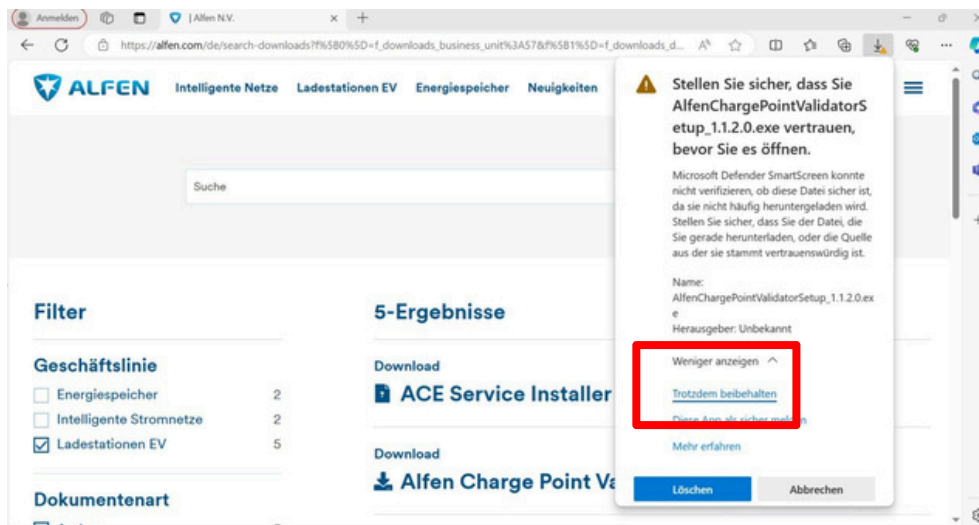
To install the "ACE Service Installer" application, please download the latest version from the following [website](#). [ACE Service Installer](#)

Throughout the entire installation process, you can trust that the software is safe and does not contain any malware!

Under certain circumstances, the download may not start automatically and may require approval. In Chrome, for example, click on the three dots and then on Keep to start the download.

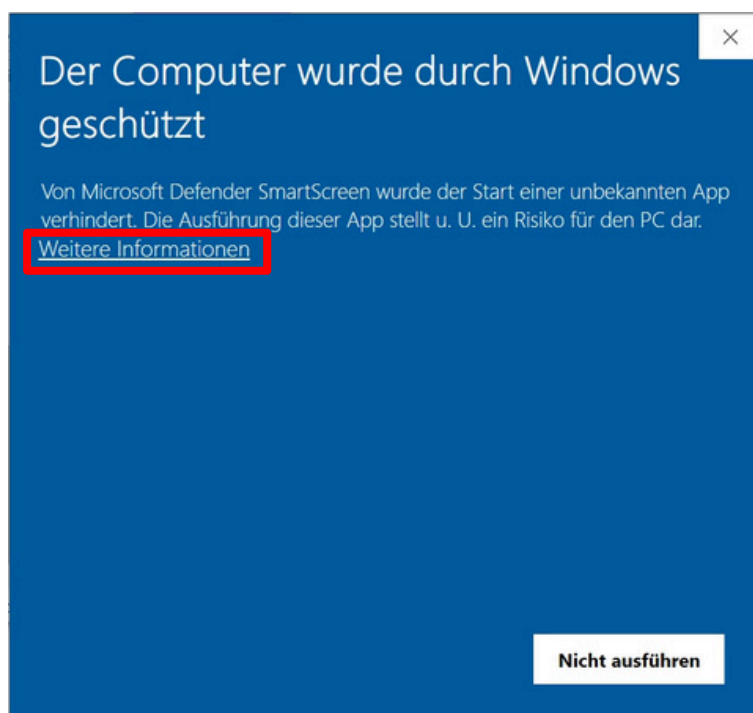


Then open the "Show more" section and click on "Keep anyway."



After downloading, start the installation. Here, too, you must confirm the installation by clicking on "More information."

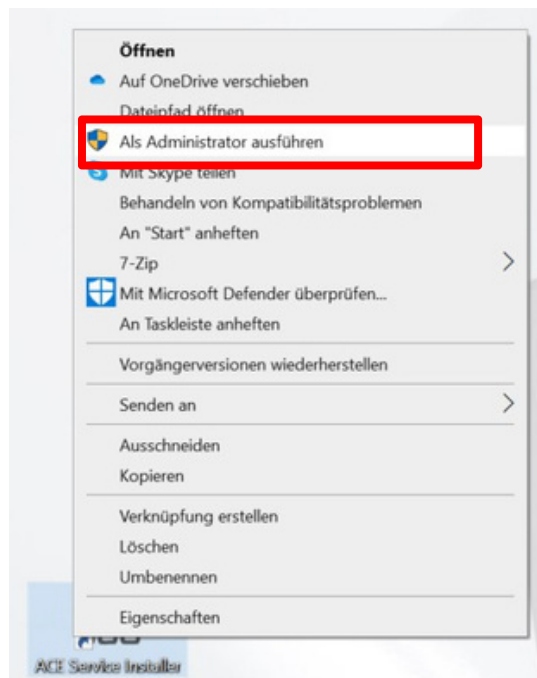
A stable internet connection is important for the installation process!



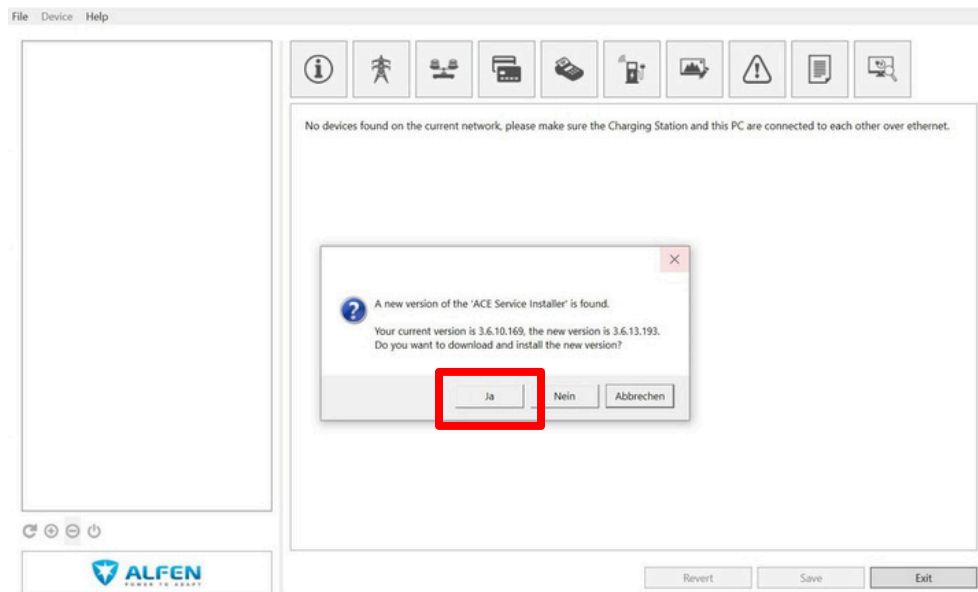
Then start the installation by clicking the "Run anyway" button.



An active Internet connection is also required to start the application for the first time. A connection to a wallbox is not necessary. To start, right-click on the application and then select "Run as administrator."



During the first start, there may be some download requests for extensions (firmware updates, configuration presets). These will be displayed as notification messages and must be confirmed with "Yes" in each case. Without these downloads, the application cannot be used to its full extent.



If you encounter further problems during installation, you can find more information and assistance on this website: [Help ACE Service Installer](#)

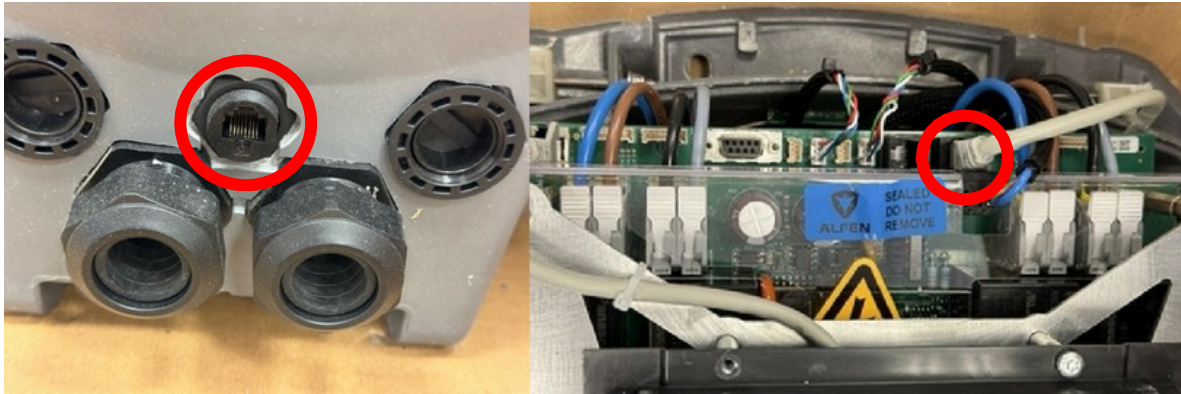
b) Connection between laptop and wallbox

Connect your laptop directly to a charging station or to the charging infrastructure consisting of several charging stations via one or more unmanaged Ethernet switches (see image) using a LAN cable. To do this, first open the cover of the charging station and plug the cable into the connection marked in red.

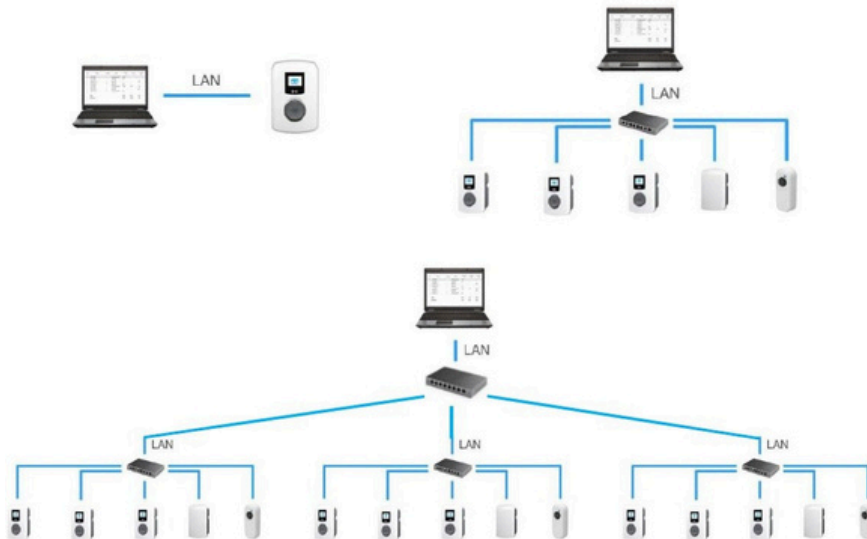
a. Eve Single ProLine:



b. Eve Double ProLine:



A total of up to 100 charging points can be connected to the charging infrastructure.



c) Login

Once your laptop is connected to the charging station, start the "ACE Service Installer" application and log in with the following login details.

- **User name:** Post
- **Password:** prEze8

ACE Service Installer



Welcome to the ACE Service Installer.
Please enter your user name and password below.

User name:

Password:

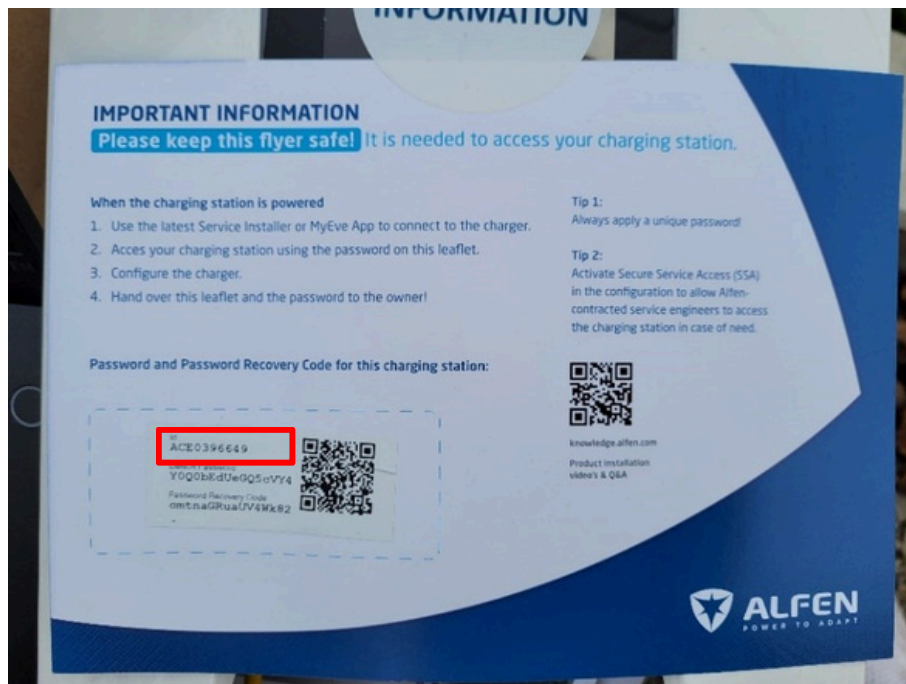
Settings version: 2.3.0-1182
Application version: 3.6.13-193

Cancel

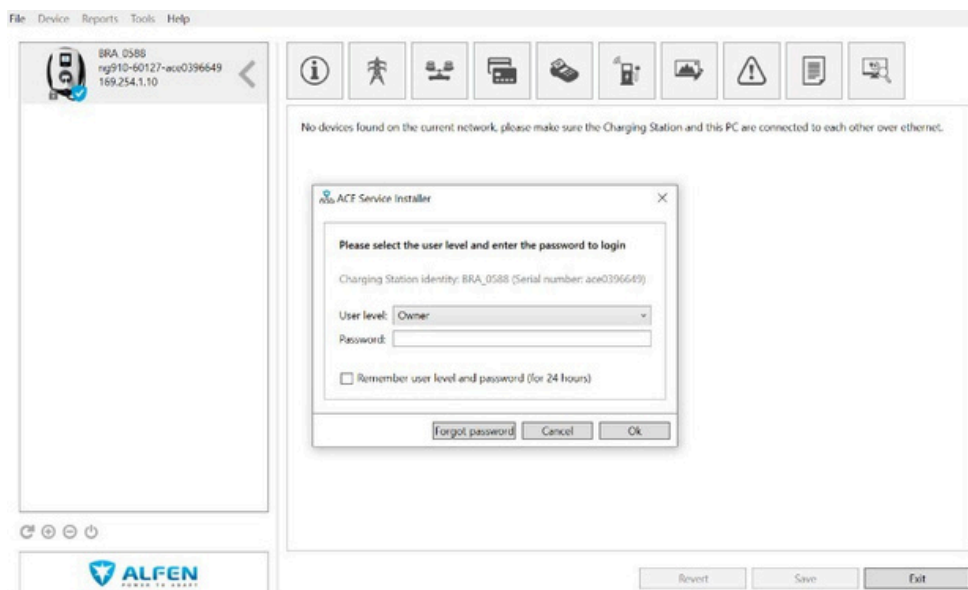
Ok

3 Basic settings

- a) Activate the wallbox password using the flyer enclosed on the housing (see image).

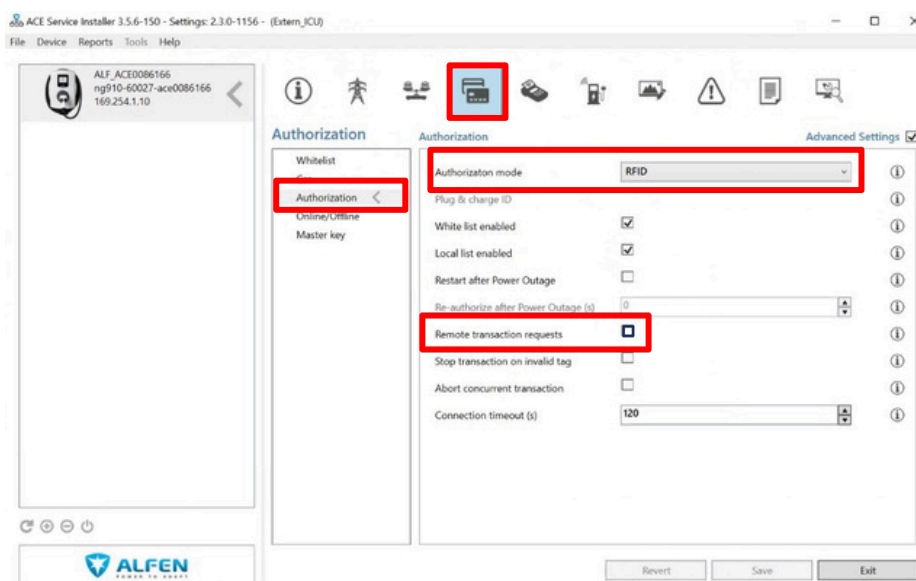


- b) To do this, enter the password in the ACE Service Installer's interface (see image).



3.1 Activate RFID authorization

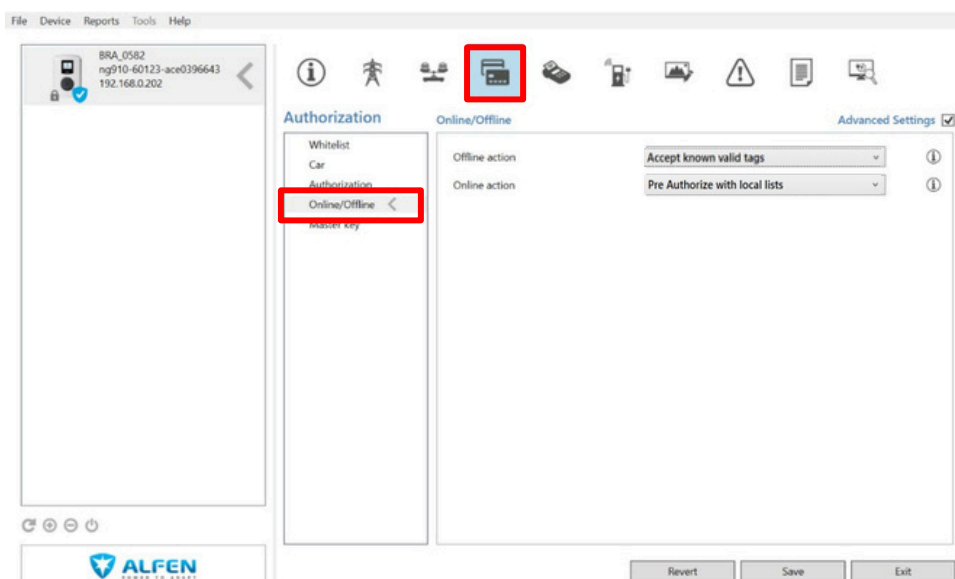
Under the fourth heading, "Authorization," please select the **"Authorization mode"** and uncheck the box next to **"Remote transaction request."**



3.2 Online/offline behavior

For offline action, please select "Accept known valid tags."

For online action, please select "Pre Authorize with local lists".



3.3 Add charging card to whitelist

Under the fourth heading, "Authorization," please select "**Whitelist**" in the page navigation.

Now select "**Auto add**." After selecting "Auto add," you have 10 seconds to hold the desired card in front of the RFID reader. If this was successful, you will receive a message that the card has been added.

Repeat this process for each additional charge card.

