



APP GUIDE

FIRMENLADEN

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INTRODUCTION

This is how you set up the FIRMENLADEN app so that you can also charge while on the road.

With the FIRMENLADEN app, you have access to your charging processes at any time — whether you are on the road, at the office or at home. So that you can get started right away, we will show you step by step how to set up and use the app properly.

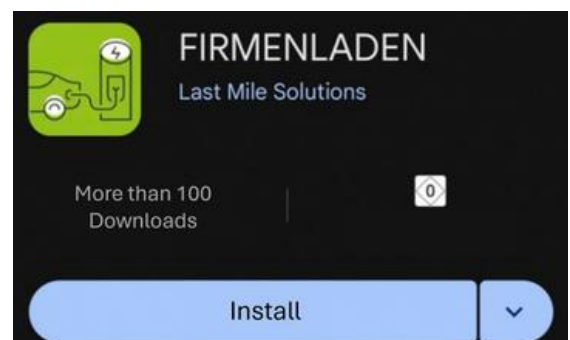
Step 1

Download the FIRMENLADEN App.

Open the Google **Play Store** for Android or the **App Store** for iOS and enter FIRMENLADEN in the search bar. Then download the app and install it on your smartphone.

Alternatively, you can simply **scan the QR code** to go to the App Store.

Before following this guide, please make sure that you have your login details from the FIRMENLADEN platform available.

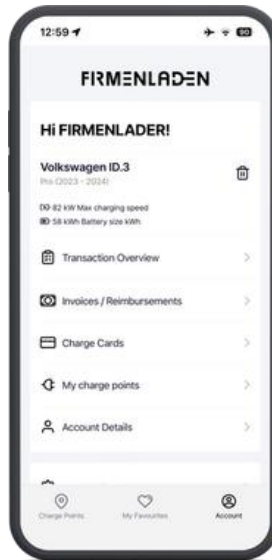


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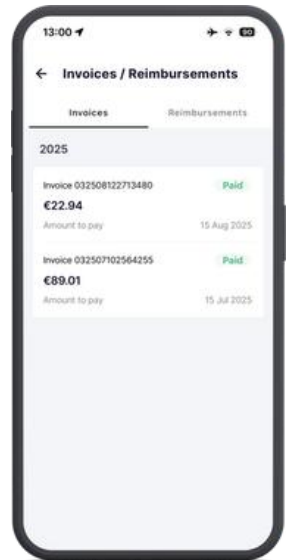
More than 900,000 charging points available across Europe – anytime, anywhere. Search, scan, and start charging.



In the main menu, you can view transactions, manage charging cards, or adjust your settings.



Keep track of invoices and reimbursements at any time – directly in the app.



Step 2

Log in and get started

1. Open the app

Open the FIRMENLADEN app on your smartphone and tap “Log in”.

2. Enter your charging card number

Enter the number of your FIRMENLADEN charging card. Please make sure to enter the card number completely and correctly.

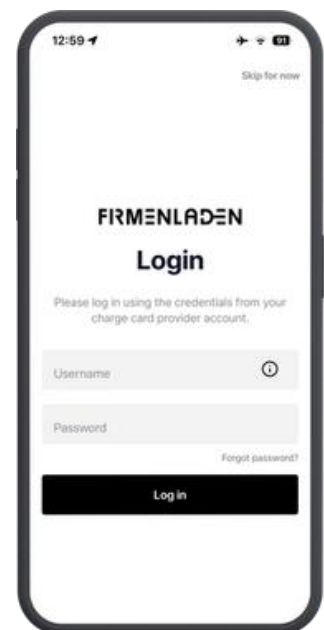
3. Enter your login details

Log in using the login details that you received by email after successfully registering.

4. Log in

After logging in, you will have full access to your personal user portal:

- You can manage your profile data and settings.
- You can view your charging processes.
- You can conveniently charge throughout Europe using the app, in addition to using your FIRMENLADEN charging card.



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Alternatively, you can simply scan the QR code to go directly to the store.



Before following this guide, please make sure you have your login credentials from the FIRMENLADEN platform ready!

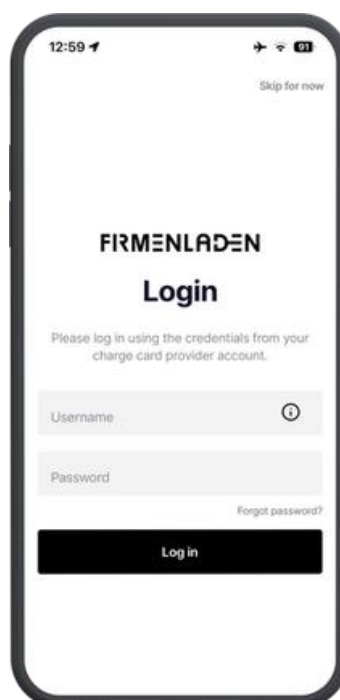
Step 2

Log in and Get Started.

Tap **“Log in”** and sign in using the credentials you received via email after successfully registering on the FIRMENLADEN platform.

Once logged in, you'll have full access to your personal user portal, where you can:

- Manage your profile data and settings
- View your charging sessions
- Charge conveniently across Europe using the app – in addition to your FIRMENLADEN charging card.



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