



FIRMENLADEN MAILBOXES

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On this page, you will find a list of the FIRMENLADEN mailboxes. In addition, explanations are provided to show which requests should ideally be sent to which mailbox for optimal processing.

ORGA@FIRMENLADEN.DE

- Questions about orders, deliveries and invoices
- Operational questions about the FIRMENLADENWELT and FIRMENLADEN platform

SUPPORT@FIRMENLADEN.DE

- Technical questions about charging stations
- Fault reports
- Questions about service assignments

PROJEKT@FIRMENLADEN.DE

- Project-specific questions
- Questions about ongoing projects and technical concepts
- Questions about installation appointments for business customers

VERTRIEB@FIRMENLADEN.DE

- Questions about offers and contracts
 - Questions about tenders
 - Product information and product descriptions
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