



FLW – ROLE DEFINITION IN FLEET MANAGEMENT

FIRMENLADEN

Fleet Management

FLW_Fleet Manager Admin Corporate Group

Can manage all companies within a corporate group, meaning everything that is visible or executable in the user frontend, including:

- Invite employees and admins from their own company and all subsidiaries, including bulk actions
- View the user interface of their own company and subsidiaries
- Execute use cases and view the current status or feedback
- Use the shop, meaning order products on behalf of their own company and subsidiaries
- Manage the order overview
- Manage tickets: create, comment and view status

FLW_Fleet Manager Subdivision Corporate Group

Can manage all subordinate companies of the corporate group to which they were invited as fleet manager within the FLW, meaning everything that is visible or executable in the user frontend, including:

- Invite employees and fleet managers to their own company and subordinate subsidiaries, including bulk actions
- View the user interface of their own company and subordinate subsidiaries
- Execute use cases and view the current status or feedback
- Use the shop, meaning order products on behalf of their own company and subordinate subsidiaries
- Manage the order overview
- Manage tickets: create, comment and view status



FLW – ROLE DEFINITION

FLW_Fleet Manager Own Company

Can manage only their own company, meaning everything that is visible or executable in the user frontend, including:

- Invite employees and admins to their own company, including bulk actions
- View the user interface of their own company
- Execute use cases and view the current status or feedback
- Use the shop, meaning order products on behalf of their own company
- Manage the order overview
- Manage tickets: create, comment and view status

FLW_Fleet Manager Without Shop Authorization

Can manage only their own company, meaning everything that is visible or executable in the user frontend, except shop usage, including:

- Invite employees and admins to their own company, including bulk actions
- View the user interface of their own company
- Execute use cases and view the current status or feedback
- View the order overview, but not manage it
- Manage tickets: create, comment and view status

FLW_Accounting

- Can view the order overview, specifically company invoices of their own company.

FLW_Technician Corporate Group

Access to the following areas for all companies of the associated corporate group:

- Access to Charging Experience at the company location
- Tickets from weclapp and tickets from FLP, if not resolved after x days, are mirrored in FLW



FLW – ROLE DEFINITION

FLW_Technician Subdivision Corporate Group

Access to the following areas for all companies below the assigned company:

- Access to Charging Experience at the company location
- Tickets from weclapp and tickets from FLP, if not resolved after x days, are mirrored in FLW

FLW_Technician Own Company

Access to the following areas of their own company:

- Access to Charging Experience at the company location
- Tickets from weclapp and tickets from FLP, if not resolved after x days, are mirrored in FLW

Wording

The term employee refers to both company car employees and private employees.