



PRIVATE CHARGING FOR EMPLOYEES

FIRMENLADEN



PRIVATE CHARGING

How do I register for my charging card?

For your charging card, please register directly on the FIRMENLADEN platform using the following link: [Welcome to FIRMENLADEN! – FIRMENLADEN \(evc-net.com\)](https://www.firmenladen.net)

Please fill in the requested information in accordance with the registration instructions. You will find detailed information on this in the separate guide “Registration on the FIRMENLADEN platform for private drivers / individual drivers”.

How do I receive my charging card?

After successful registration on the FIRMENLADEN platform, you will receive your charging card from FIRMENLADEN by post within a few days at your private address.

Where can I use my charging card?

Your FIRMENLADEN charging card enables activation at all charging systems at your company locations.

How does charging work at the company location?

Hold your card up to the reader of a charging process card at your FIRMENLADEN charging card or your RFID reader of the charging system. After approval of the charging point, plug the charging cable into the wallbox and vehicle. The charging process will then start automatically.

What should I do if charging at the charging system does not work?

A sticker with a 24/7 service hotline is attached to every charging system. If you have a problem starting the charging process, please call this number for technical support.

How much does charging with the FIRMENLADEN charging card cost?

With your FIRMENLADEN charging card, you can charge at all locations at a uniform employee tariff. The current tariff is shown on the display of the charging stations.



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What should I do if I lose my charging card?

Please report the loss of a charging card to orga@firmenladen.de, including your contact details. A new charging card will be provided to you by post as quickly as possible.

How can I reach FIRMENLADEN if I have further questions?

For any further questions about your FIRMENLADEN charging card, please contact FIRMENLADEN using the following contact details: orga@firmenladen.de | +49 9332 59350 10