

TESLA



CHARGING ON THE ROAD
WITH TESLA

FIRMENLADEN

CHARGING ON THE ROAD TESLA

With FIRMENLADEN, charging at Tesla fast chargers is now also possible for all electric vehicles. As usual, you can easily find charging points via the FIRMENLADEN app, check availability, and view prices.

There are two ways to charge a vehicle at a Tesla charger:

- With the FIRMENLADEN charging card
- With the FIRMENLADEN app

Important note:

The FIRMENLADEN charging card can only be used at new Tesla Superchargers with an integrated card reader.



Older Tesla Superchargers do not have a card reader. There, the charging process can only be started via the app.

1 CHARGING WITH THE CARD

(only at new Tesla chargers)

1 Connect the vehicle to the Tesla charger

It may take as long as 30 seconds for the connection between the Tesla Supercharger and the vehicle to be established. Please be patient until the card request appears on the screen.



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2 Hold the FIRMENLADEN charging card in front of the card reader

Hold the FIRMENLADEN card directly against the glass at the card reader. If the card is not immediately recognized:

- Move the card slightly back and forth
- Keep it very close to the glass



Once the card is recognized, the charging process starts automatically.



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2 CHARGING VIA THE FIR MENLADEN APP

1 Download the app

- [Google-Play](#)
- [App Store](#)

If you have not set up the app yet:
[follow the instructions](#)

2 Search for location

Find your current location using the app's location function or search function.

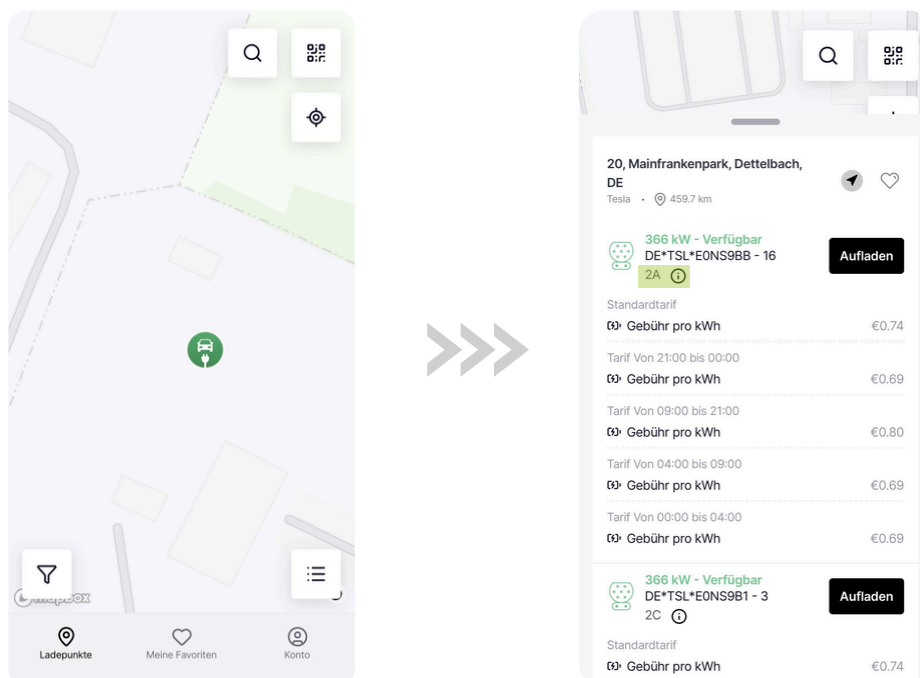
3 Select Tesla charging point

In the map view, select the desired Tesla charging point.

4 Select charging station

Then select the appropriate charging station.

5 Start charging process



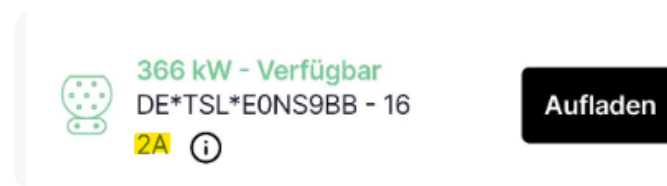
6 Plug in the charging cable only after the charging process has started

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Special feature at Tesla charging stations

Tesla does not use standard serial numbers or EVSE IDs at individual charging points as displayed in the FIRMENLADEN app.

Instead, each Tesla station is labeled with its own identifier (usually a number or a combination of a letter and number).



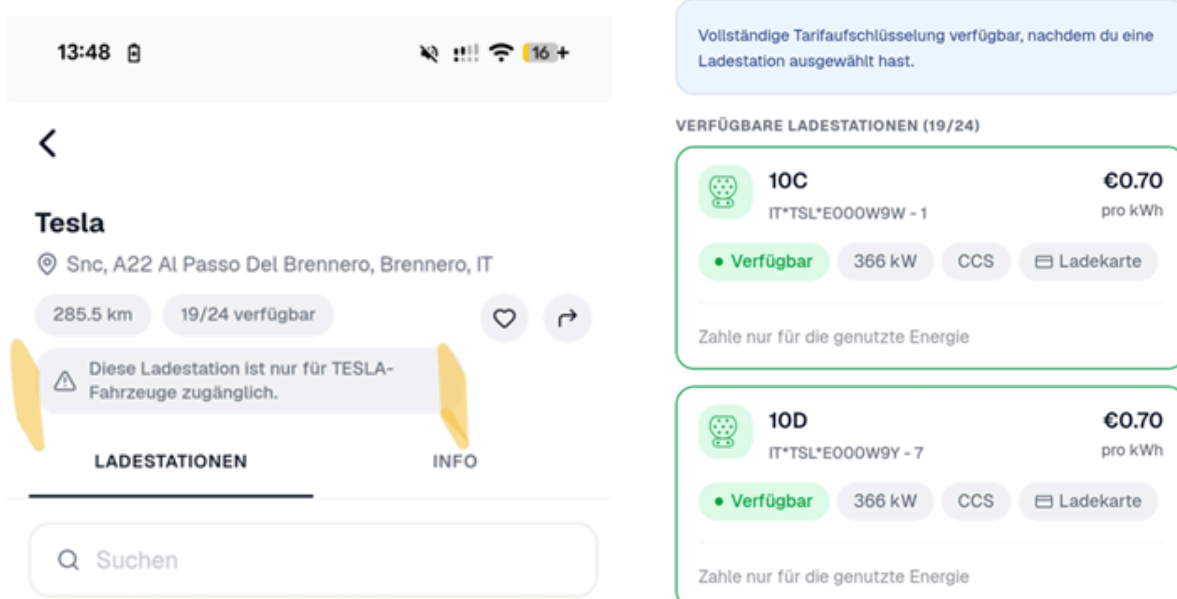
Select the specific numbering of the Tesla charging station in the Tesla app.

3

IMPORTANT EXCEPTION

Please note that there are a small number of Tesla charging locations where only Tesla vehicles can charge.

These locations are clearly marked in the app and are displayed as follows:



For questions or problems, you can reach our hotline at 0933 2593 5010 or 0933 2593 5011 (Mon–Thu 08:00–17:00, Fri 08:00–15:00).