



APP GUIDE

FIRMENLADEN

APP GUIDE

INTRODUCTION

How to set up the FIRMENLADEN app to charge your vehicle on the go.

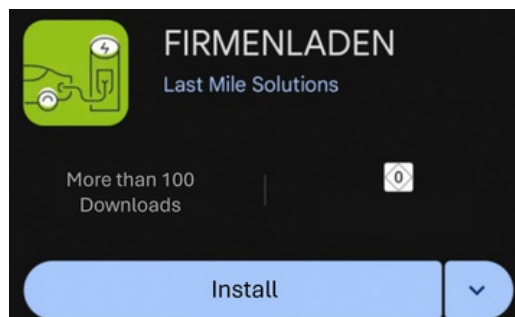
With the FIRMENLADEN app, you can access your charging sessions at any time, whether you're on the road, at the office, or at home. To help you get started right away, we'll guide you step by step through setting up the app and making the most of its features.

Step 1

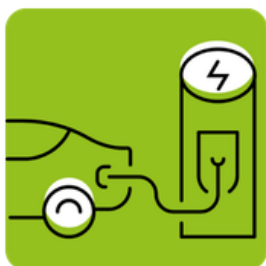
Download the FIRMENLADEN App

Open the **Google Play Store** (for Android) or the **App Store** (for iOS) and enter FIRMENLADEN in the search bar.

Then download the app and install it on your smartphone.



Alternatively, you can simply **scan the QR code** to go to the App Store.



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Step 2

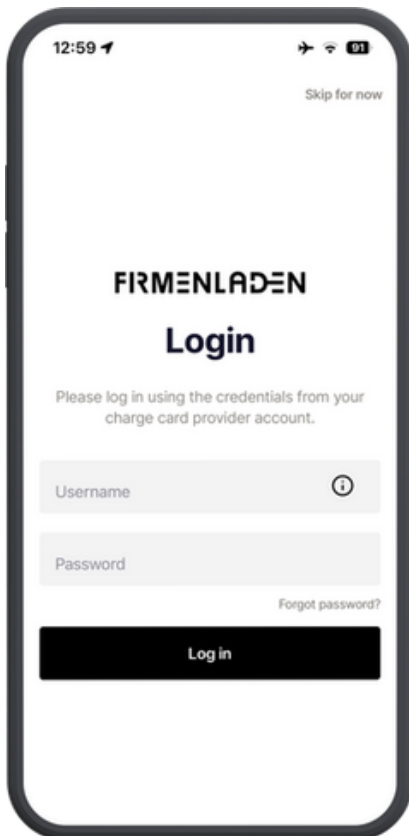
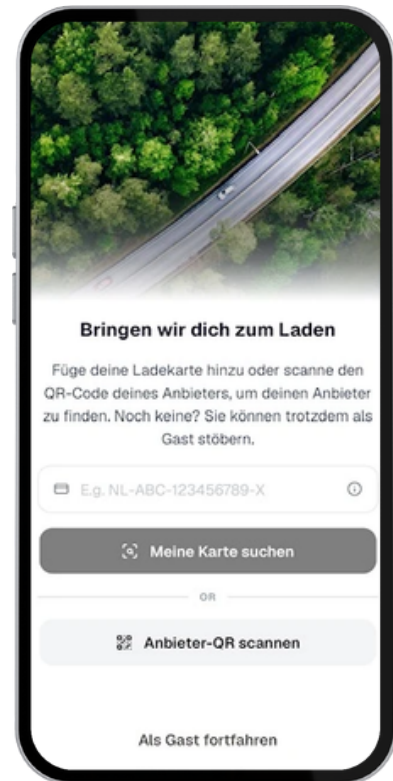
Log in and get started

- **Open the app**

Open the FIRMENLADEN app on your smartphone.

- **Enter your charging card number**

Enter your FIRMENLADEN charging card number. Make sure to enter the complete card number correctly.



- **Enter your login credentials**

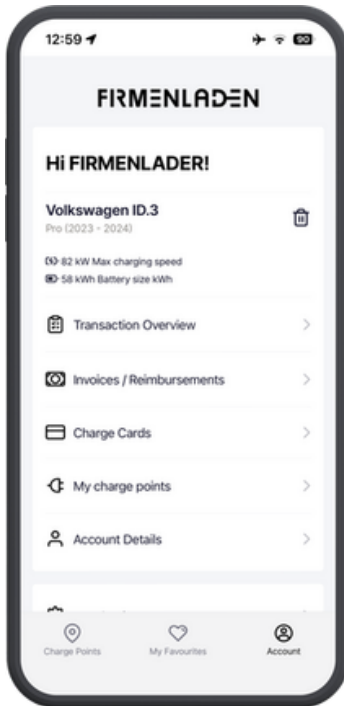
Log in using the credentials you received by email after successfully registering on the FIRMENLADEN platform.

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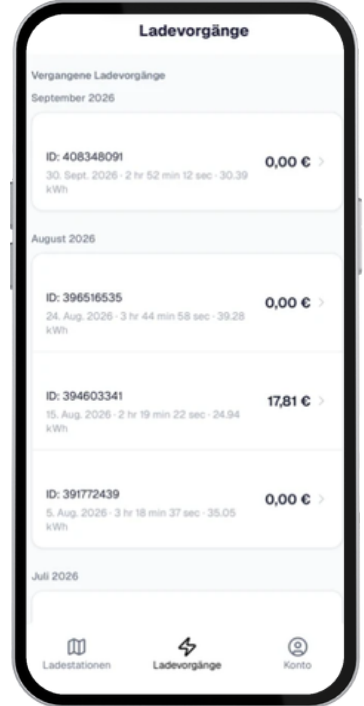
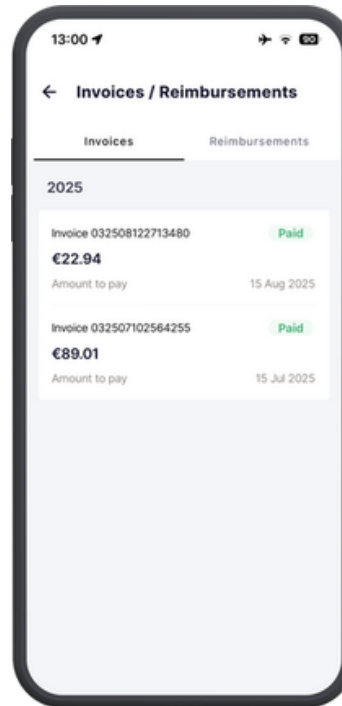
Log in

After logging in, you will have full access to your personal user portal:

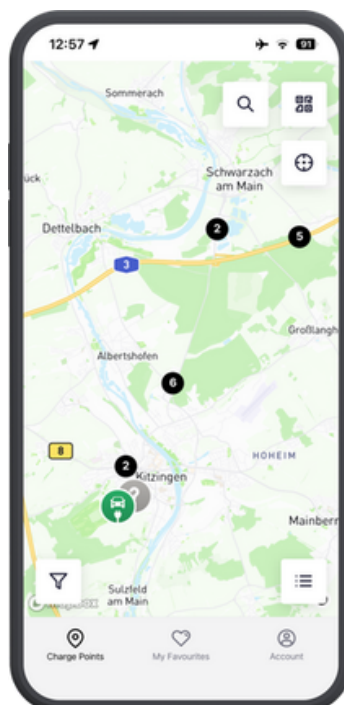
Manage your profile information and settings



View your charging sessions and billing information



Charge conveniently across Europe using the app, in addition to your FIRMENLADEN charging card



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Step 3

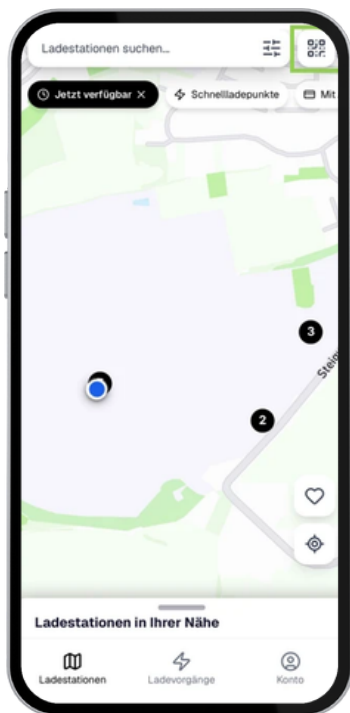
Charging via the App – On the Go

The map displays all charging points near you. These may include public charging points (@public), public charging points at company locations (@work), and your own charging point (@home).

Start a Charging Session

There are two ways to start a charging session.

Option 1: Scan the QR Code



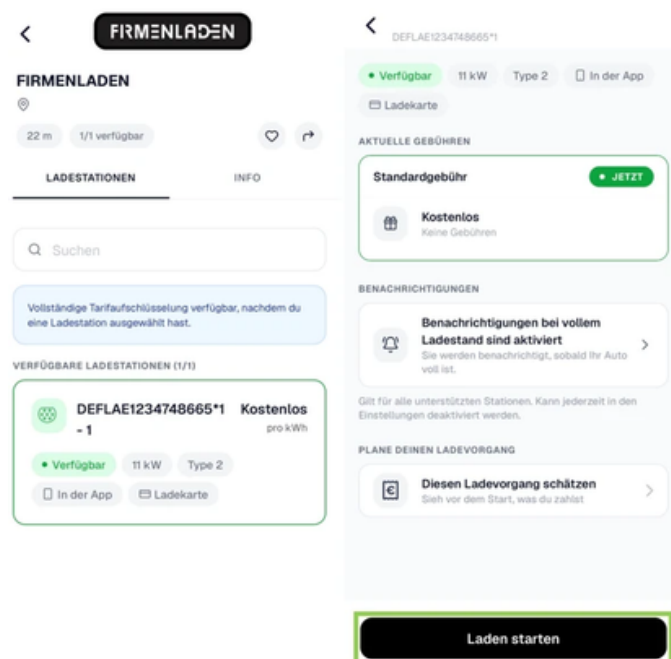
Quickly and easily scan the QR code on the charging station. To do so, tap the **QR code icon in the top-right corner** of the overview screen.

After scanning the QR code, you will be taken to the following screen.

Then tap the **"Start Charging"** button.

A new screen will open. Before starting the charging session, make sure your vehicle is plugged in.

Your vehicle should now be charging, and the app should display the start time of your charging session and the amount of energy delivered.

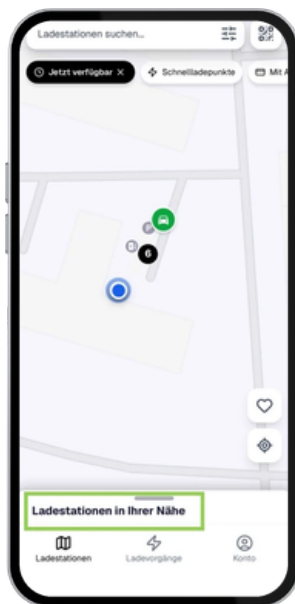


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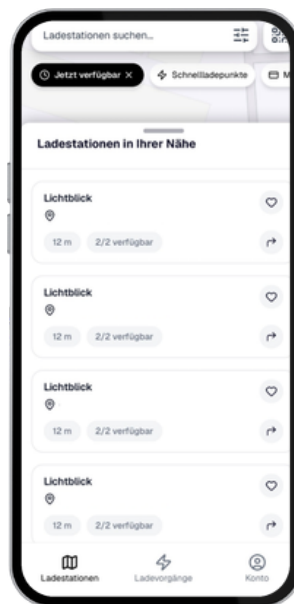
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Option 2: Select a Charging Point from the Overview

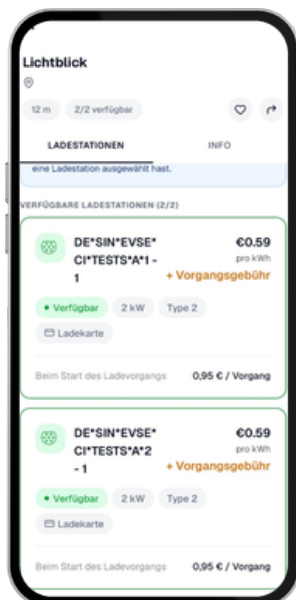
For Option 2, start from the overview screen. Either tap on a charging point near you or swipe up the **“Charging Stations Near You”** list.



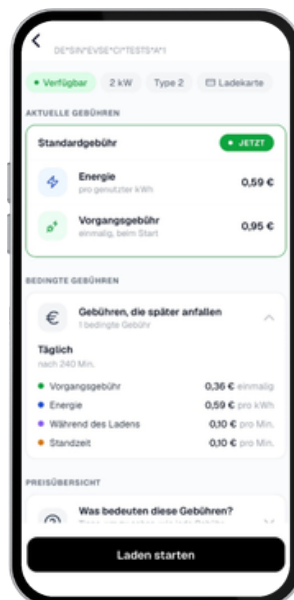
If you have opened the **list view**, you will see a complete list of nearby charging stations. Select the charging station you would like to use.



You will now see the selected charging point and the charging rates and conditions.



Then tap **“Start Charging”**. Your vehicle should now be charging, and the app should display the start time of your charging session and the amount of energy delivered.



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